

Dear Patients & Visitors:

To limit the spread of COVID-19 and to keep the community and our patients healthy, West Michigan Orthopaedics is taking the following precautionary measures effective immediately:

- Adherence to Governor Whitmer's executive order related to symptom screening and visitor restrictions.
- Implementation of an optional "no wait" waiting room. Patients are invited to call our office at (616) 949-8945 upon arrival to their appointment if they prefer to wait in their vehicle until our team is ready for their x-ray or evaluation.
- CDC has identified older adults and those who have serious chronic medical conditions as high risk for getting very sick from COVID-19. If you are part of this high risk population and your appointment is not of an urgent nature, we encourage you to reschedule your appointment or inquire about a virtual appointment. Please call (616) 949-8945 now.
- All in-person surgery scheduling and billing visits are postponed until further notice.
 - Surgery Scheduling – phone (616) 284-4296
 - Billing and Insurance – phone (616) 284-3674
- Adherence to Center for Disease Control and Prevention (CDC) and Michigan Department of Health and Human Services (MDHHS) community mitigation strategies related to COVID-19.
- Magazines and complimentary coffee have been removed from our waiting room and exam rooms.
- Our staff and cleaning service have implemented more stringent cleaning practices.
- If you or someone you know is exhibiting symptoms, Spectrum Health is offering FREE COVID-19 screenings by calling (616) 391-2380.

Thank you for your understanding and compliance to these guidelines as we work together to ensure the highest level of health and safety for our patients, staff and community!